

Nondiscrimination Statement and Language Assistance Services

Discrimination is against the law.

Care Navigators Buffalo, an affiliate of The Center for Hospice & Palliative Care, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Care Navigators Buffalo does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Care Navigators Buffalo provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as a Sign language interpreter
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Website offers language translation

If you need these services, call 1-716-431-3300.

If you believe that Care Navigators Buffalo has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Compliance Officer, Care Navigators Buffalo, 225 Como Park Blvd., Cheektowaga, NY 14227; 1-800-822-3384 or Email ComplianceHotline@palliativecare.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our compliance officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

English

Attention: If you speak English, language assistance services, free of charge, are available to you. Call 1-716-431-3300

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-716-431-3300.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-716-431-3300

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-716-431-3300

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-716-431-3300

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.
1-716-431-3300 번으로 전화해 주십시오.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-716-431-3300

שידיש Yiddish

-אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט 1 אויפמערקזאם:
1-716-431-3300 .

বাংলা (Bengali)

করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে।

ফোন করুন ১ 1-716-431-3300

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.
Zadzwoń pod numer 1-716-431-3300

عربى (Arabic)

تت ت نك اذ: عظو دم [1] ص تا ب ا ج م ل ن و غ ل لا ق د ع ا س م ل ت ا م د خ ن ا ف ، ع ل ل ا ر ك ذ ا ت د ح
برقم 716-431-3300 .

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-716-431-3300

اردو (Urdu)

لاک - ذ یہ ب ای ت س د ن یم ت ف ت ا م د خ ی ک د م ی ک ن ا ب ز و ک پ ا و ت ، ذ یہ ت ل و ب و د ر ا پ ا ر گ ا : ر ا د ر ب خ
ک 1-716-431-3300 .

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-716-431-3300

λληνικά (Greek)

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-716-431-3300

Shqip (Albanian)

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.
Telefononi në 1-716-431-3300.

فارسی (Farsi) ناپ ز هب رگا: هجوت ترو صب ی ناپ ز تال یهست، دی نک یم وگ ت فگ ی سراف
سامت دیر ی گب. امش یارب ناگ یار 1-716-431-3300-ف یم د شاب اب 1

नेपाली(Nepali)

ध्यान दिनुहोस्: तपाइको नेपाल बोल्नुहुन्छ भने तपाइको निम्त भाषा सहायता
सेवाहरू नःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-716-431-3300.

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số
1-716-431-3300

မြန်မာစကား (Burmese)

သတိပြုရန် - အကယ်၍ သင့်သည် မြန်မာစကား ကို ချုပ်ပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။

ဖုန်းနံပါတ် 1-716-431-3300 သို့မူ ခေငုခိပါ။

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche
Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-716-431-3300

ภาษาไทย (Thai)

เรียน:

ถ้าคุณพูดภาษาไทยคุณสาม

ารถใช้บริการช่วยเหลือทางภ

ษาได้ฟรี โทร

1-716-431-3300